

Red 12/12/16
APPENDIX 1



Stay N Play Doggy Day Care
Unit 1 Dale Industrial Estate
Phoenix Way
Radcliffe
M26 1AD

RE: Clause 28 of the 'Animal Boarding Establishment Act 1963' – (Puppies under six months' of age must not be boarded with other dogs).

Dear Michael Bridge (Head of Licencing),

I write to you with regards to the above and would like to request that the above condition be reviewed and removed from our Animal Boarding Establishment Licence.

After several complaints from awaiting customers and discussing my views with several veterinary professionals it has come to our attention that enough is not being done to include puppies in the socialization period to help prevent them from becoming shy, nervous or even aggressive when put in certain situations when older. Thus indicating that the licence condition is obstructing the social learning and development of puppies from a young age.

Within this letter of request, I will be discussing why we believe that Stay N Play Doggy Day Care should have this condition removed from our license.

Firstly, the most crucial part of a dogs learning and development is learnt within the first 12 – 26 weeks of a puppies' life. The reason for this is: that during the first few months of a puppies' life it is vital that they encounter a wide variety of new and different experience's. This will then help to shape and make a big difference to the dog's future character and temperament whilst around other dogs.

In addition, puppies' which have been allowed the time to socialize within a controlled environment will result in becoming a friendlier and approachable adult dog which not only enjoys the company of adult humans but also other dogs of all shapes, sizes, ages, breeds and so on.

Unit 1 Dale Industrial Estate,
Phoenix Way,
Radcliffe,
M26 1AD

Tel: 07716928281
Web: www.staynplaydoggydaycare.co.uk
Email: staynplaydoggydaycare@hotmail.com
FB: @staynplayddc

Moreover, it is vital that the puppies are not only introduced to new dogs but also new handlers such as the ones at Stay N Play Doggy Day Care. Stay N Play offers a fun, safe and stimulating environment for dogs of all shapes and sizes etc. We believe that we can give the care and attention needed for new puppies which join our pack and allow them to enjoy day care in a safe and controlled environment.

Like human children, puppies are not born with the social skills that they require. The term 'socialization' is the learning process that a puppy must undergo in order to learn key life skills to ensure that it is happy and confident within its environment, and can communicate effectively within its social group.

Within Stay N Play we believe that we have ample members of employees to meet the needs of all dogs and to meet the required dog to human ratio. We also have multiple rooms on site which allow us to be able to segregate and slowly re-integrate back in to the pack. We can use these facilities provided for the use of nervous/anxious and to slowly introduce puppies into the main pack. Having the space on site allows us to be able to not only the above but to also segregate any dogs which may be causing a nuisance or becoming overly boisterous.

Within our current pack we have a 4-year-old tea cup Chihuahua, which is of a similar size to a rat and a Labrador aged 5 months waiting to start which is of a similar size to a British Bull Dog. How can we justify or determine why one of these dogs should be allowed with a far greater risk of safety (Chihuahua) yet the other not to be allowed? We believe that the younger yet larger dog is at a far less risk than the smaller yet older dog.

I would like to take this time to thank you for reading through the points made above and look forward to hearing from you. I have attached further information including statements from veterinary, customers and other professional.

Once again thank you for your time and I look forward to hearing from you.

Yours Faithfully,



Luke Millington

Managing Director
Stay N Play Doggy Day Care
07716928281
www.staynplaydoggydaycare.co.uk
staynplaydoggydaycare@hotmail.com
FB: @staynplayddc

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Dear Luke,

After discussing your concerns raised regarding the socialisation of puppies under six months within your day care not being allowed due to restrictions on your 'Animal Boarding Licence'. We are writing to show our support for your application to have this removed.


We as veterinary professionals believe that the most crucial part of a dogs learning and development would be between the ages of 12-26 weeks. During this part of a dog's life it is important to introduce and socialize them within a controlled environment.

We as veterinary professionals with many years of experience believe that it is vital for puppies to be introduced to a variety of experiences one of the main ones being other dog's of all different sizes, ages, breeds and much more. The purpose of this is to ensure the dog develops in to a confident, friendly and playful dog.

Failure to follow the above can result in more complex issues to deal with. If a puppy is not socialized nor experienced different environments from a young age this could result in a fearful/anxious adult dog or even an aggressive adult dog.

We believe that within a controlled environment like yours with the facilities to segregate and integrate if needed would be an ideal place for the socialization of puppies ensuring they turn into happy and confident adult dogs.

Yours truly,

M.J. Beck -  - VETERINARY NURSE

J Briggs -  - RVN.

S Shroppe RVN

32 Bradley Fold Cottages
Bolton
BL2 RN

Dear Luke,

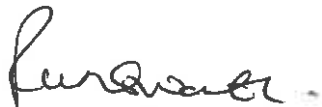
After meeting with yourself to discuss your concerns regarding your license and not being able to provide day care for puppies under six months due to the condition imposed by Bury Council. I write this letter to show my support for you to appeal this condition.

As a registered veterinary professional for just over 16 years I firmly believe believe that the most important part of a dogs learning is between 12-26 weeks. It is really important to introduce puppies into new environments and to socialize with dogs of all ages, sizes, breeds and so on.

The purpose of this is to ensure the dog develops in to a confident, friendly and playful dog. Failure to follow the above can result in more complex issues to deal with. If a puppy is not socialized nor experienced different environments from a young age this could result in a fearful/anxious adult dog or even an aggressive adult dog.

I believe that within a controlled environment like yours with the facilities to segregate and integrate if needed would be an ideal place for the socialization of puppies ensuring they turn into happy and confident adult dogs.

Yours truly,



Ruth Unsworth
RVN Cert SAN ONC HYDRO

Mrs Diane Jones
20 Westminster Avenue
Radcliffe
Manchester
3WD

Hi Luke

23 October 2016

From our previous conversation that we had with regards to the positive aspects of socialising puppies from six months and under, I was really shocked to hear that your company had restrictions on this matter. All professionals associated with the care of dogs recommend that puppies from birth to 16 weeks should receive proper socialisation, to avoid the many behavioural issues that can arise. These behavioural issues as you know have a sad but regular ending, which results in a lot of young dogs being taken to a dog shelter; as their owners can no longer cope with behavioural problems.

As you already know, puppies that are not socialised may grow up to be fearful; and fearful dogs may bite. Dogs not used to different environments and situations spend their lives being frightened when taken to unfamiliar places, which behaviours such as aggression and barking can become a serious issue depending on the environment. I now realise that I should have not been so naïve when I got my two dogs, as myself and my dogs have experienced behavioural issues. I thought that it would come naturally being a dog owner, but when it is your first time owning a dog; it can be difficult in understanding how your dog thinks. It makes me wonder if I did not receive you're professional help, I may have become one of those people taking my dog to a rescue shelter in two years' time. The numbers of dogs that are going into rescue centres are on the rise too, and the majority of the time it is related to behavioural issues.

I think all puppies and their owners would both benefit from the experience of allowing their puppies to gain crucial socialisation skills, by being allowed to attend Stay n Play Doggy Day care sessions. The service you want to provide for puppies, I believe would contribute to lowering the numbers of dogs being put into rescue shelters; which is a major positive. I am hoping Luke, that the committee members you meet will take serious consideration when looking into your case, as Stay N Play Doggy Day care is providing Greater Manchester dog owner's with outstanding service that is genuinely needed and wanted.

Kind regards

Diane Jones.

24 Larch Avenue

Radcliffe

Manchester

M26 1BW

Dear Luke at Stay N Play doggy day-care

I am writing to you to ask the reason why my puppy Toby aged 4 months is not allowed to attend your day care services. I have been in touch with you in regards to this matter where you have informed me he has to be 6 months old, however I feel Toby would really benefit from socialising at your day care.

Toby attends your training session and although he has learnt a lot from this he really needs to be around other dogs learning to be social as he is easily distracted in training by the other dogs as this is the only time he is around them.

I work full time and Toby is often left on his own for hours at home and I find he is being very disruptive at home due to boredom, I would love him to attend your day-care services whilst I'm at work to help curb his boredom and learn him how to play and interact with other dogs.

I look forward to hearing from you.

Kind Regards

D.Rostron

(Danielle Rostron)

dannirostron_07@hotmail.com

ICES

International Council for Online Educational Standards

Awards this Certificate to

Luke Millington

for the successful completion of the

Dog Behavior & Training

course with International Open Academy

Grade:

Date of completion:

Distinction

November 2016



Dr. J. Garai Ph.D., MA, BA

Secretary

International Open Academy

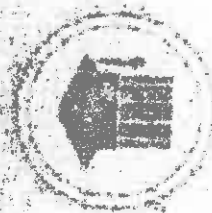
This is to Certify that

Luke Millington

has successfully completed International Open Academy's

Dog Behavior & Training Course

Date of Award
November 2016

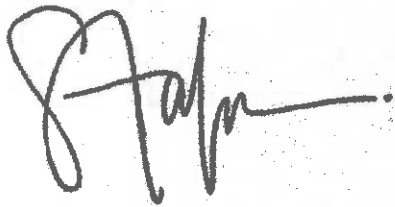



Chad Jensen
CEO

This is to certify that
Luke Millington
has successfully completed the
Level 3 Award in
Animal Management

achieving a Merit

7th August 2016



Academic Registrar

CPD
CERTIFIED
the CPD Certification
Service
Collecting Mark



00319-412 503

*The content of this course conforms to universally accepted
Continuous Professional Development (CPD) guidelines*

This is to certify that

Luke Millington

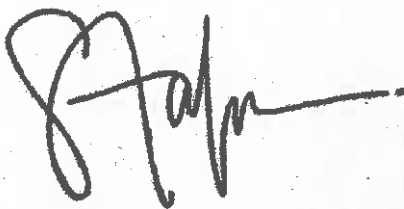
has successfully completed the

Level 2 Award in

Animal Care

achieving a Higher Distinction

24th April 2016



Academic Registrar



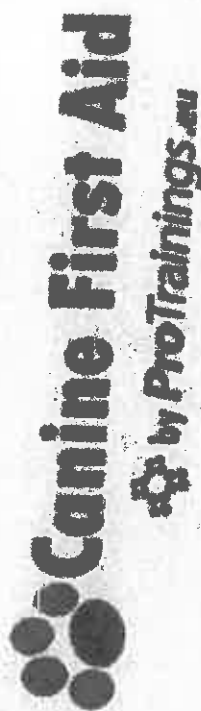
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**CPD
CERTIFIED**

**The CPD Certification
Service**

0203 000 0000

*The content of this course conforms to universally accepted
Continuous Professional Development (CPD) guidelines*



ProTrainings hereby certifies that
LUKE MILLINGTON
has successfully completed Canine First Aid Training

This certification includes the following objectives and is in accordance with the ProTrainings Canine First Aid curriculum

- | | |
|--|---|
| <ul style="list-style-type: none">- The vet and your role in first aid- Keeping your dog safe- Car Accidents- Pet Proofing your home- Checking your dog's health- Breathing problems and CPR- Drowning- Shock- Spinal injury | <ul style="list-style-type: none">- Controlling bleeding- Ears, Paws, eye and mouth injuries- Tail injuries- Illnesses- Bites and stings- Burns and Scalds- Choking and snake bites- Ticks and insect stings |
|--|---|

Date Issued: 25/08/2016

Renewal Date: 24/08/2019

Certificate Number: 147215749504395

Instructor: **COLIN SAVAGE**

Registry #: 891409

L684793

of course

This is to certify that

Luke Millington

has successfully completed the course

Animal & Pet First Aid Diploma

With Marks 60/75

22/4/2016

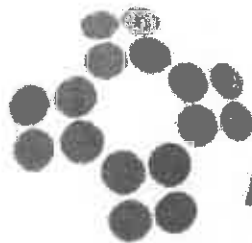
CONGRATULATIONS

Date

Date

Dr Katherine, Course

Instructor



ProTrainings.eu

The person named below has successfully completed

Canine First Aid

LUKE MILLINGTON

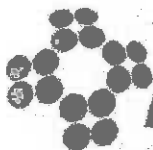
Course Completed On: 25 Aug 2016

Certificate valid for 3 years
Retake this course before: 24 August 2019

Certificate No. 147215749504385

Instructor: Colin Savage

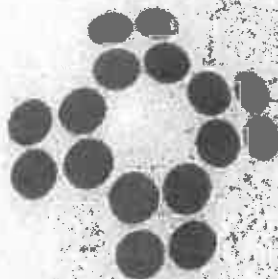
Instructor No. 891409



ProTrainings.eu

Signed K. Slegel
Director of the Training

The Academy @ Firtree Ltd
ProTrainings Approved Centre 80715
Training Contact No. 01942677432



Canine First Aid

LUKE MILLINGTON

Has successfully completed

Canine First Aid

Valid until 24 August 2019

Certificate Number 147215749504385

The Academy @ Firtree Ltd

01942677432

ProTrainings Centre No. 80715

Single fold, fold and stick together

Level 2 Certificate for Dog Grooming Assistants
50077405

is awarded to
Luke Millington

who attended
The Academy @ Fittes Kennels & Cattery

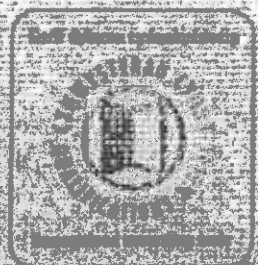
This holder has a number of formal Unit Credits by which this Award was achieved

Awarded 25 October 2016

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Ofqual



John Armit

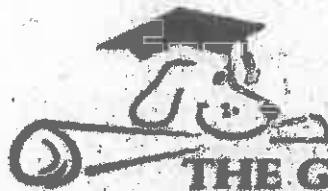
Chris Jones

Sir John Armit, CBE FREng FCGI
 Chairman
 The City and Guilds of London Institute

Chris Jones
 Director-General
 The City and Guilds of London Institute

Awarded by

John Armit



**THE GROOMING
ACADEMY**

DIPLOMA

PROFESSIONAL DOG STYLIST

**CERTIFICATE IN
CANINE GROOMING STYLING AND
ADVANCED TECHNIQUE
IS AWARDED TO**

LUKE MILLINGTON

**THE HOLDER HAS SUCCESSFULLY COMPLETED A NUMBER OF
FORMAL CREDITS BY WHICH THIS AWARD WAS ACHIEVED**

CERTIFICATE 121507

AWARDED 06.05.2016

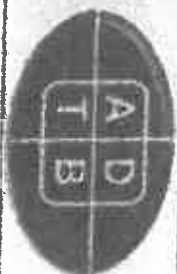
A. Bryan

**Amanda Bryan
Head of Centre**

PIE



Academy of Dog Training &
Behaviour
Founded 2001



This diploma is to certify that

LUKE MILLINGTON.

Has undertaken the above organisation's On-Line Pet Dog Training
course and has passed the examination required.

"BRONZE LEVEL INSTRUCTORS COURSE"

Signature, Jenni Watson.

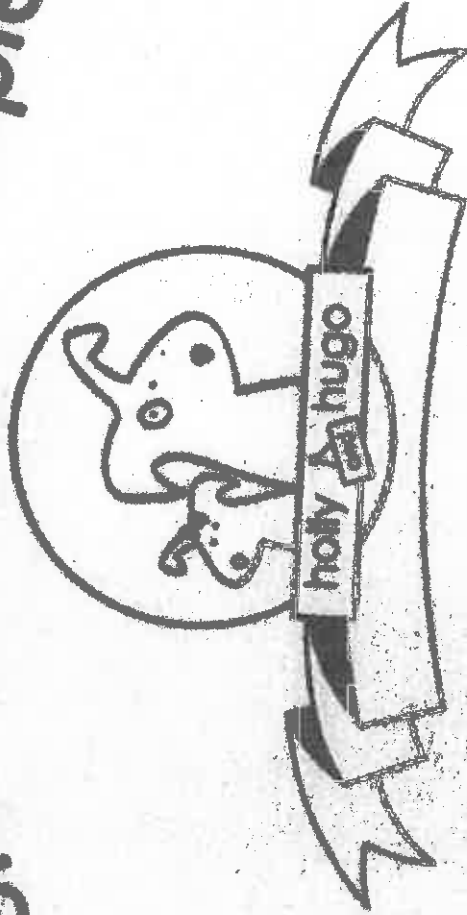
Libby

Date

25.2016



Certificate of Completion



This is to certify that

Jason Morgan

has successfully completed Holly and Hugo

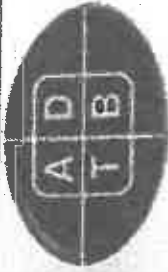
Animal Psychology

Date of Award: August 2016


Darren Taylor
CEO



Academy of Dog Training &
Behaviour
Founded 2001.



This diploma is to certify that

JASON MORGAN.

**Has undertaken the above organisation's On-Line Pet Dog
Training course and has passed the examination required.**

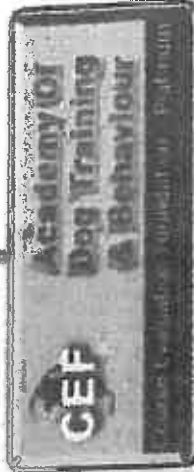
"BRONZE LEVEL INSTRUCTORS COURSE"

Signature *Jenni Watson*

J. Watson

30-5-2016

Date





International Council for Online Educational Standards

Awards this Certificate to

Jason Morgan

for the successful completion of the

Animal Psychology

course with Holly and Hugo

Grade

Date of completion

Certificate Number

Distinction

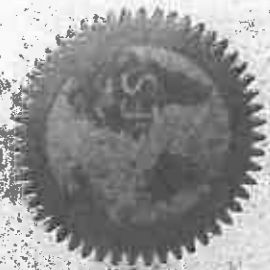
August-2016

100-35977

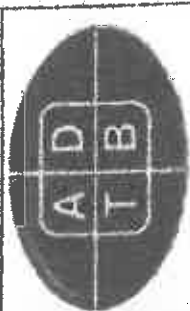
Dr. J. Garau Ph.D. M.A. Ed.

Secretary

ICOES Advisory Board



Academy of Dog Training & Behaviour.
Founded 2001.



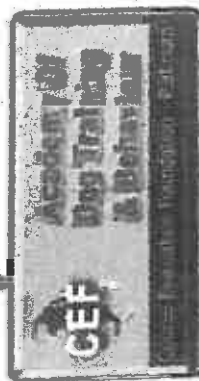
This diploma is to certify that

JASON MORGAN.

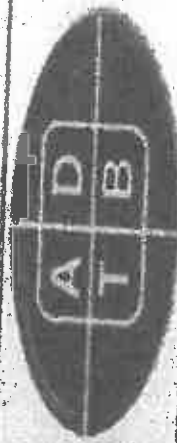
**Has undertaken the above organisation's On-Line Pet Dog
Training course and passed the examination required.
"UNDERSTANDING WHAT MAKES DOGS TICK"**

J. Morgan
Signature Jason Morgan.

6.6.2016
Date



Academy of Dog Training &
Behaviour
Founded 2001



Leading the field in companion dog training

This diploma is to certify that

ELLIE GARNER.

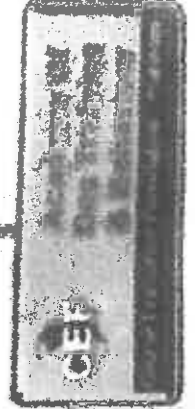
Has undertaken the above organisation's On-Line Pet Dog
Training course and has passed the examination required.

"SETTING UP A SUCCESSFUL
TRAINING CLASS"

Sandra Jean Watson
Sandra Jean Watson

Watson

Dec 7 9 2010



Pearson
BTEC Level 2
Diploma

In ANIMAL CARE (QCF)

WITH GRADE MERIT

is awarded to

CHARLOTTE LUCY RICHARDS

who has completed an approved programme at

BURY COLLEGE MILLENNIUM CENTRE

AWARDED : JULY 2015

THIS DOCUMENT CONSISTS OF MORE THAN ONE PAGE

32217 HKW99 GB47733 000448801-27-10-V2 ISSUED 12 JUL 2015 ON 00032657X